## Making your energy system safer and stronger

Starting January 1, 2025, energy rates will increase. These changes help us invest in projects to make energy safer and more reliable for you.

### **Delivering results**

Our rate filings help us invest in the electric grid and natural gas system to meet your energy needs and keep our communities safe.

- Wildfire risk reduction: We've buried more than 800 miles of powerlines, cutting some annual costs for maintenance and reducing risk significantly since 2018.
- **Grid resiliency:** We've inspected 600% more poles and towers using drones and advanced imaging technology.
- Reliability: Our gas service was 99% reliable last year.

#### How are rates set?

Rates are set through a transparent process with the California Public Utilities Commission (CPUC). The public can attend hearings and provide comments.



Visit pge.com/billingresources for more ways to save.





# Worried about your energy costs?

### We offer resources to help you save energy and money.

### Simple tools to manage your bill and usage:

- Budget Billing
- Bill Forecast Alerts
- Home Energy Checkup

### **Convenient payment options:**

- Payment arrangements
- Payment date extensions

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