

CARE/FERA PROGRAM APPLICATION **Residential Customers**

Choose the best rate plan for you. Learn more[†].

Save on your monthly PG&E bill

California Alternate Rates for Energy (CARE)

pge.com/care 1-866-743-2273

The CARE program offers a monthly discount on PG&E bills for qualifying households. To enroll:

- Check all the qualifying public assistance programs in Section 2A from which you, or someone in your household, receive benefits **OR**
- Complete Section 2B which includes your household's total gross annual income.*

Other qualifications include:

- Your monthly electric usage does not exceed six times the Tier 1 allowance.
- You are not claimed as a dependent on another person's income tax return other than your spouse.
- You do not share an energy meter with another home.
- You will renew your eligibility at least every two years.

(valid through May 31, 2026) Total gross annual household Number of people in household income*

1-2	\$42,300 or less
3	\$53,300 or less
4	\$64,300 or less
5	\$75,300 or less
6	\$86,300 or less
7	\$97,300 or less
8	\$108,300 or less
Each additional person, add	\$11,000

Family Electric Rate Assistance (FERA)

pge.com/fera 1-800-743-5000

If you do not qualify for the CARE program, you may still qualify for the FERA program, which offers a monthly discount on electric bills for households with a slightly higher income than required for CARE.

FERA Income Guidelines (valid through May 31, 2026)

Number of people in household	Total gross annual household income*
1-2	\$42,301-\$52,875
3	\$53,301-\$66,625
4	\$64,301-\$80,375
5	\$75,301-\$94,125
6	\$86,301-\$107,875
7	\$97,301-\$121,625
8	\$108,301-\$135,375
Each additional person, add	\$11,000-\$13,750

See the FERA Income Guidelines listed above to find out if you qualify, and enroll by completing the included application.

*Total gross annual household income includes all taxable and non-taxable revenues from all people living in the home, from whatever sources derived, including, but not limited to, wages, salaries, interest, dividends, spousal and child support payments, public assistance payments, Social Security and pensions, housing and military subsidies, rental income, income from self-employment and all employment-related, non-cash income.

+Learn more and get a personalized rate analysis at pge.com/findrates

How you can apply

Online: Apply online for faster enrollment at pge.com/care

Phone: Apply by calling

1-866-743-2273

Email:

Take a picture or scan completed application and email this image to CAREandFERA@pge.com

Mail:

Send completed application to CARE/FERA Program P.O. Box 29647 Oakland, CA 94604-7563

Fax: Send completed application to 1-877-302-7563

Other helpful programs and services

Energy Savings Assistance Program pge.com/energysavings

1-800-933-9555 This program provides

Energy Savings Assistance Program

energy-efficient home improvements and appliances at no cost to customers who are income qualified. Property owners and renters are eligible to participate.

Your Account

pge.com/youraccount

Log in to Your Account to sign up for billing and payment alerts, analyze your household's energy usage, pay your bills and learn more about your rate plan options.

Budget Billing pge.com/budgetbilling 1-800-743-5000

Your monthly bill will be averaged out to allow you to budget your energy costs and eliminate big payment swings.

Medical Baseline pge.com/medicalbaseline

If you depend on life-support or other equipment due to medical needs, you may be eligible for additional energy at the lowest price through the Medical Baseline program.

Low Income Home Energy Assistance Program (LIHEAP) 1-866-675-6623

If you spend a high percentage of your income on energy bills, you may be eligible to receive financial assistance and weatherproofing services through this program administered by the California Department of Community Services and Development.

Universal Lifeline Telephone Service (ULTS)

Get discounted telephone access when you meet similar income guidelines as the CARE program. To learn more, contact your local phone service provider.

CARE Income Guidelines



CARE/FERA PROGRAM APPLICATION Residential Customers

- 1. Fill out Section 1.
- 2. Fill out Section 2A OR Section 2B. Only one section (A or B) is required to qualify for this program.
- **3.** Sign and date this form and mail to PG&E.

If you qualify, your CARE or FERA discount will appear on the first page of your next PG&E bill.

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City/State/Zip Code											
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