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## **ELECTRIC RULE NO. 6**

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

Sheet 1

An applicant for PG&E service may be required to establish credit. A customer whose PG&E service has been terminated for nonpayment of an energy bill or whose payments have been past due, as set forth below, may be required to reestablish credit.

A. ESTABLISHMENT OF CREDIT

When, for an applicant's convenience, PG&E provides service to the applicant before credit is established and the applicant fails to establish credit in accordance with this rule, service may be terminated after notice is given in accordance with Rule 8.

1. RESIDENTIAL SERVICE

Pursuant to CPUC Decision 20-06-003, PG&E is prohibited from requiring any residential customers to pay establishment of credit deposits for new service.

## 2. NONRESIDENTIAL SERVICE

Credit will be established if the applicant:

- a) makes a credit deposit to secure payment of bills as prescribed in Rule 7; or
- b) furnishes a qualified guarantor to secure payment of applicant's PG&E bills; or
- c) otherwise establishes credit to the satisfaction of PG&E.

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ELECTRIC RULE NO. 6 ESTABLISHMENT AND REESTABLISHMENT OF CREDIT Sheet 2

## B. REESTABLISHMENT OF CREDIT — NON-RESIDENTIAL SERVICE

- 1. An applicant who previously has been a customer of PG&E and whose electric service has been discontinued by PG&E during the last twelve months of that prior service because of nonpayment of bills, may be required to reestablish credit by depositing the amount prescribed in Rule 7\* for that purpose, and by paying bills regularly due.
- 2. A customer who fails to pay bills before they become past due as defined in Rule 11, and who further fails to pay such bills within five days after presentation of a discontinuance of service notice for nonpayment of bills, may be required to pay said bills and reestablish credit by depositing the amount prescribed in Rule 7\*; <u>except</u>, a Small Business Customer, as defined in Rule 1, may not be required to reestablish credit if such bills are for retroactive charges resulting from a meter error or billing error as prescribed in Rules 17 and 17.1. In addition, a customer who has been identified by PG&E as a Small Business Customer, as defined in Rule 1, will receive a warning letter after the first late payment during any twelve-month period informing the customer that a deposit to reestablish credit may be required if another late payment occurs within the same twelve-month period. This rule will apply regardless of whether or not service has been discontinued for such nonpayment.
- 3. A customer using nonresidential service may be required to reestablish credit in accordance with Rule 6.A.2 in case the conditions of service or basis on which credit was originally established have, in the opinion of PG&E, materially changed.

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Effective	July 16, 2020
Resolution	

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<sup>\*</sup> PG&E will waive security deposit fee requirements for reestablishment of service for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.